

PRESS RELEASE

Testaankoop names EnergyVision 'Best in Test' energy supplier

GHENT – Testaankoop has awarded EnergyVision the 'Best in Test – gas and electricity supplier' quality label. EnergyVision achieved the highest score in the annual satisfaction survey among more than 6,000 Testaankoop members and followers. A nice detail: for the past three years, the label went to... DATS 24, which will soon transfer its energy activities to EnergyVision.

To qualify for the label, Testaankoop looks at more than just energy prices. First and foremost, suppliers must be accessible to all Belgian consumers, apply a transparent tariff structure and have signed the Consumer Agreement. Customer experience also plays an important role. Every year, Testaankoop surveys more than 6,000 members and followers about their energy supplier. This year, EnergyVision achieved the highest score for satisfaction with customer service, information and problem resolution, earning it the title of 'Best in Test' for fossil gas and electricity.

"A great recognition," says Maarten Michielssens, CEO of EnergyVision. "We experienced strong growth recently, while customer satisfaction has remained high. In fact, it continues to increase, as our internal statistics show. The fact that Testaankoop and its members have now given us the highest score is further confirmation."

Confirmation and motivation

"We like to call ourselves the challenger in the energy market. Not to stand out, but because we firmly believe that energy can be simpler, more affordable and more customer-focused," Michielssens concludes. "What makes this recognition even more rewarding is that we are receiving it just before taking over DATS 24's customer portfolio, which itself held the 'Best in Test' title for the past three years. This also gives the customers who will soon be switching to EnergyVision peace of mind: they are joining an energy supplier that puts customer satisfaction first."

About EnergyVision

EnergyVision (ENRGY, Euronext Brussels) is an integrated energy and mobility company founded in 2014. It is the fastest-growing energy supplier in the country, driven by an obsessive focus on delivering an outstanding customer experience. Its goal? To make the sustainable energy transition affordable and accessible to everyone.

EnergyVision achieves this by developing a decentralised energy network in which local production and consumption are intelligently aligned. The company produces renewable energy from solar, wind and hydropower and combines this with battery storage, affordable energy contracts and charging networks for electric mobility. Energy generated locally but not consumed on site is supplied to EnergyVision customers or used to charge electric vehicles through its charging networks. In this way, EnergyVision makes optimal use of renewable energy, helps keep the electricity grid balanced and provides households, businesses and public authorities with sustainable energy solutions without requiring major upfront investments. Technology and innovation play a central role in this model. By intelligently connecting production, storage and consumption through data, EnergyVision is building a scalable, future-proof energy system that combines growth with tangible climate impact, always with the customer at its core.